

PRIVACY POLICY

This website is operated by Connex UK & Ireland Ltd. The protection of your personal data is a special concern for Connex. Therefore we process your data exclusively on the basis of the legal regulations (GDPR). This privacy policy informs you about the most important aspects of data processing within our websites.

First, we will tell you how to contact us

Contact details of the responsible data controller:	Connex UK & Ireland Ltd. 3 Southernhay West Exeter Devon EX1 1JG Email: privacycuk@connexgroup.net
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If you have questions or concerns that you do not find covered in our privacy policy, please feel free to contact us.

Collection and use of data

Our websites are public which means that you do not have to register to use our websites. When you access our websites, we do not collect any personal data from you. However, certain data is generated through the use of cookies, as described in the section "Use of cookies".

Connex only collects personal data in order to provide you with services that are linked to the products that we offer, e.g. hotel booking requests. We process personal data via our websites as follows:

1. Contact forms

Connex offers visitors to its websites the possibility of contacting Connex through contact forms. If an inquiry is made via these contact forms, only basic data, such as your name and email address, is required. In addition, more meaningful or specific information – such as a voucher/membership code, phone number, etc. – can be provided voluntarily.

2. Order forms

On special websites, Connex offers the option to order products from Connex and/or third party suppliers via order forms. When ordering via these order forms, only information necessary for the execution of the order such as your name, address, email address and telephone number will be requested.

3. 3rd party product suppliers

Connex is working with 3rd party suppliers to provide certain components/benefits of your membership. These 3rd parties will need some basic information in order to fulfill their product. This information will be collected from Connex and forwarded to the 3rd party via email. Connex will not store and/or use the information required. The Privacy Policy as well as the Terms & Conditions of the 3rd party will apply.

Collected personal data will be processed and stored exclusively in the context of or for the purposes listed above. Connex does not collect or gather personally identifiable information or data that is distributed or sold to third parties for marketing purposes.

In the transmission as well as the storage of personal data, established encryption methods and access-control systems are used to best protect the data against unauthorised access.

We only store your personal data for as long as and to the extent required for the above purposes or if we are legally obliged to do so.

We retain personal data in our legitimate interest as long as it is needed to assert or defend claims (Art. 6 (1) (f) GDPR). In addition, we store personal data as long as we are required by law to comply with our proof and storage obligations. The respective proof and storage obligations arise, inter alia, from the German Corporate Code and the Federal Tax Code (Art. 6 (1) (c) GDPR).

Disclosure of data

Your personal data will only be processed by Connex. In principle, your data will not be passed on except for clearly defined and absolutely necessary purposes within the context of the respective processing activity you have used. We may, for example, share your personally identifiable data internally or with 3rd parties for the following reasons:

- If the transfer is required to process your request and includes another business with which Connex has a relationship; or
- To address a concern that affects more than one member of the Connex group of companies; or
- If you as a visitor to this site expressly request this; or
- If required by a court order or any other legal or regulatory standards.

Use of cookies

To make our websites as user friendly as possible, we use so-called cookies like many other companies. Cookies are small text files that allow the user to be recognised. However, no personal data, such as your name or address will be stored. So you cannot be personally identified based on this data. We use cookies to adjust our websites for you and to analyse their use anonymously. If you do not want cookies set, you can still use many of our offers without them. Your browser can be set so that cookies are created only with your consent or generally rejected. Please note, however, that this may lead to limitations in functionality or usability.

Designation	Purpose	Category
Session cookies	Storage of session data	Functionality
Login reminder cookies	Encrypted storage for user recognition	Functionality
GUI cookies	Storage of the active presentation	Usability
Cookie notice	Storage of the privacy policy in relation to the use of cookies	Consent

Third-party cookies

Designation	Purpose	Category
Matmo	Cookies required to use Matmo Web Analytics. More information on http://matmo.org	Analytics & targeting
Google Analytics Suite	Cookies required to use the Google Analytics Suite. For more information, visit http://www.google.com/intl/de/analytics/privacyoverview.html	Analytics & targeting
Google API	Cookies required for the use of the Google API (ex.: Google Maps).	Analytics
Facebook plugin	Cookies required to use the Facebook plug-in.	Analytics

Your rights

You have the right to information, correction, objection in the event of legitimate interests, limitation and deletion of your stored data at any time. You can contact us in this matter in written (see postal address above) or electronic form (privacyuk@connexgroup.net).

If you believe that the processing of your data violates data-protection law or if your data-protection claims have otherwise been violated in a way, you can lodge a complaint with the supervisory authority. In Austria, this is the Data Protection Authority.

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